Justice Matters

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STEADFAST IN EVERY SEASON

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A LETTER FROM LIBBY



Dear friend,

Fiscal Year 2022 offered an invitation—an invitation to embrace challenge, strengthening JusticeMatters as we continued implementing our three-year strategic plan toward our ten-year target. In 2021 we laid the groundwork for this phase in our journey, and over the past year we celebrated hard-won victories while navigating a season of significant change.

As we seek justice for survivors of exploitation, their harrowing journeys and heartcentered goals inspire us daily. There is much work to be done, the obstacles are numerous—and our hearts are deeply invested. In order to empower our clients to secure a brighter future, we must carefully cultivate the sustainability of our organization and the wellbeing of our team.

We're all in this together!

We prioritized this cultivation work in our strategic plan, though we didn't expect to experience so much change in the midst of it—change that catalyzed growth, inviting us to both deepen our roots and reach for new stars. Staff transitions brought both heartfelt farewells and the opportunity to welcome new talent. Changes in funding streams brought celebration, as your generosity helped us diversify our revenue base. Changes in our community and world closed some doors while opening others, impacting the lives and legal options of our clients.

In every season, we are steadfast. Our Foundation is firm, our Mission proven, our Vision worthy.

As we near the end of 2022, I'm grateful for the challenges that invited us to strengthen JusticeMatters with courage, clarity, and faithfulness. We enter 2023 with renewed commitment to address the roots and repercussions of human trafficking in North Carolina—for the freedom and flourishing of all.

The Board of Directors, staff, and I are grateful to be a part of this work, faithfully investing the gifts God has given us for the flourishing of our community. As we look ahead to 2023, we invite you to continue this journey alongside us as we serve with renewed humility and hope.

May God give us strength, keeping us steadfast in every season.

With gratitude,

Libby Magee Coles, Esq. Founder & Executive Director



Justice Matters

We address the roots and repercussions of human trafficking in North Carolina.

Since 2009, JusticeMatters has grown from a volunteer effort into a specialized nonprofit law firm serving at the forefront of anti-trafficking efforts in North Carolina.

OUR TEAM



Our fifteen staff hail from nine states, one territory, and four countries. We hold eleven advanced degrees and eight of us are biliterate. Over the past year, we've celebrated one birth, one empty nest, one first home, one graduate degree, and two new puppies. We've also supported each other through transitions, sickness, and loss. Although we can't agree whether Carolina or Memphis BBQ is the best, we all agree that justice matters.

BOARD OF DIRECTORS

Thank you to our Board of Directors for sharing your expertise and life experience in service alongside us. We value your encouragement, connections, counsel, and prayers.

Robin Muse, Esq. Board Chair

Carolyn Barnes, PhD Assistant Professor, Sanford School of Public Policy, Duke University

Rev. Dr. M. Keith Daniel Managing Partner, Resilient Ventures, LLC

Lynn Easterling Vice President and Deputy General Counsel, Cisco Systems, Inc. **Raven K. Edwards, MPH**

Senior Manager, Share Our Strength & Adjunct Professor, UNC Chapel Hill, Gillings School of Public Health

Kathleen Lehman Hajek Managing Director, Stanton Chase

Jessica Jones Transaction Coordinator, HomeVestors & Head Lacrosse Coach, East Chapel Hill High School

Samantha B. Kilpatrick, Esq. Attorney, Kilpatrick Law Group Heather Kizer CPA, Heather Kizer CPA PLLC

Daisy Magnus-Aryitey, MA *Co-Executive Director, Code the Dream*

Charles Merritt

Career and Professional Development Coach for Business, UNC Chapel Hill & Fellow, Ormond Center, Duke Divinity School

Chen-Sen "Samson" Wu, JD, MD General Counsel, Patient Care Solutions and Research, GE Healthcare

ACKNOWLEDGMENTS

Over the last year, four of our senior team members transitioned to new endeavors. JusticeMatters truly wouldn't be what we are today, or where we are today, apart from the passion, expertise, and life experience invested by Nicole, Charissa, Christy, and LaToya K. over their years of service—and most fundamentally, their love.

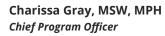
Even as we miss them and grieve their departures, we honor their legacy and celebrate the impact they will continue to make. We are cheering for them, with deep admiration, and will always consider them part of the JusticeMatters family.



Nicole K. Daniels, Esq. Program Director, Durham Immigrant Legal Defense Pilot

Nicole joined our team as a UNC Law extern in 2014 and (finally!) as staff in 2017. A visionary Staff Attorney, she helped launch

our Pro Se Center and our Immigrant Legal Defense Pilot. Her wit sparked joy on our team, most formally as Chair Emeritus of the Committee to Plan Parties, and her eye for design decked the halls of our office. Valuing proximity, Nicole drew near to suffering and spoke truth as an advocate, colleague, and friend.



After investing in JusticeMatters as part of her graduate work, Charissa joined our attorneys in 2016, trailblazing the creation



of the multidisciplinary team we are today. As an MSW/ MPH, she helped us integrate trauma-informed principles for the wellbeing of our clients. Marked by courage and compassion, Charissa graciously wore many weighty hats as we grew from startup to full-fledged law firm. She helped shape, lead, and carry us through our first decade.



Christy A. Hamilton Malott, Esq. Senior Staff Attorney

Our third attorney, Christy joined our staff in 2014 to establish our family law program, which she envisioned. Respected across

sectors in Durham, Christy has passionately, brilliantly, and graciously advocated for children in our community for almost two decades. We've all benefited from her legal experience and practical wisdom. Christy is known for her love for all people, and for all of God's creation—but most particularly, horses, dogs, and bald eagles!

LaToya King Chief Operating Officer

LaToya joined our staff as our first (and needed!) COO in December 2020, right before COVID hit. How did we operate



without her?! LaToya guided us through the pandemic with courage, brilliance, and grace—while also guiding agencywide change to help us enter and embrace a new phase in our history. We're a stronger team because she coached, cheered, and cared for each of us, as well as for the good work we do.

THANK YOU TO OUR PARTNERS

To our community partners, for sharing your expertise and serving alongside us. To our financial partners, for sustaining this work. To all who pray, volunteer, and share encouragement, connections, and counsel—we're stronger together! As we celebrate 2022, we celebrate YOU. We're so glad you're on the team!



YEAR IN REVIEW

Fiscal Year 2022 Highlights (October 1, 2021—September 30, 2022)

Strategic Plan Priorities

Over the past year, we began implementing our new 3- and 10-year strategic plans. Given our size, the impact of staff transitions rippled out to impact capacity agency-wide. Beginning in quarter 2, we narrowed our focus to prioritize our core legal services and Priority 1. We narrowed Priority 2 and put Priorities 3 and 4 on hold (see 3-Year Plan on page 14).

Although we didn't accomplish as many goals as we'd planned to this year, we celebrate success in our areas of strategic focus. Our team pulled together and persevered through many challenges. Here at year-end, we're even more certain of the importance of Priorities 2, 3, and 4—we're on the right track!

Priority 1: Strengthen Trauma-Informed Design

With Greenleaf Integrative, we created and implemented tools, infrastructure, and practices to promote staff wellbeing.

We launched a client satisfaction survey to obtain anonymous feedback for program evaluation and improvement.

Priority 2: Increase Capacity of Legal Teams

We expanded services for vulnerable immigrant children by launching our Special Immigrant Juvenile Status Project.

We launched services through our Immigrant Legal Defense Pilot to increase access to services for Durham County residents eligible for immigration relief.

Pilot Projects: 1 Launched, 2 Grown

Special Immigrant Juvenile Status Project

In October 2021, we welcomed Mary Beth Reed (Duke Law '21), who joined our team via a post-graduate legal fellowship to expand our services for undocumented children who've experienced abuse, neglect, or abandonment. Over the past year Mary Beth served 45 children and their caregivers, securing legal protections that unlock access to safety, stability, and resources.



One of my favorite aspects of this project has been hearing from children about

their goals. I've had the pleasure of assisting an aspiring future lawyer, graphic designer, and pediatric surgeon. And I'll never forget the look of excitement and astonishment on a teenage client's face as she held her green card. She immediately asked when she could start traveling internationally. **Our clients dream big, and it's an honor to help make those dreams a reality.**"

- Mary Beth Reed, Esq., Staff Attorney, inaugural recipient, Duke Law Keller Fellowship

Trauma-Informed Design Pilot

Embarking on year two of this three-year partnership with Greenleaf Integrative, we continued to implement trauma-informed design for the wellbeing of both clients and staff. Libby and LaToya K. received targeted executive coaching, and our full staff received updated psychoeducation for mitigating toxic stress, strengthening resilience, and institutionalizing restorative practices.



This project is mission critical, as we work in a high trauma environment. Members of our staff, those we serve, those we serve alongside, and those we collaborate with have experienced trauma—and many continue to experience trauma, due to inequities in our community and the systems we engage. Our goal is to mitigate the negative impacts of trauma so our staff can stay in this work as long as they desire to do so.

Immigrant Legal Defense Pilot



In January we welcomed two talented professionals, Kristy Murrell and Holly Thompson, to staff this two-year project in partnership with the City of Durham. In eight months, we've provided legal consultations and referrals to 68 neighbors, and represented 40 in removal (or related) proceedings. We're grateful for the support of stakeholders across Durham who recognize that our undocumented immigrant neighbors are at heightened risk of exploitation. Legal status, and other forms of federal immigration relief, are foundational protections against injustice—promoting the wellbeing of our immigrant neighbors and the mutual flourishing of our entire community.

Challenges

Federal Funding Cuts: The federal Victims of Crime Act funding allocated to NC was cut by 50% from 2018 to 2021, and again by 37% for 2022, reducing a key revenue source for us and many partner agencies. Further cuts are expected for the upcoming year. We've continued to accelerate our revenue diversification goals and search for a Director of Development.

Reduced Capacity: Due to federal funding cuts, we've frozen hiring to backfill several positions on our direct services team while pursuing faith-filled fundraising goals. We continue to implement our staffing plan, building out our leadership team, and are focused on recruiting a new Chief Operating Officer.

Increased Need: We're unable to meet the need for our services, given the ongoing, severe shortfall in affordable family law and immigration services statewide—need exacerbated by the pandemic, and confirmed by the most recent statewide legal needs assessment.

Celebrations



We are anchored in celebration! We pursue hope and joy. We celebrate the strength and resilience in our clients, staff, and partners, and we celebrate every victory achieved as we seek justice together.

Record Numbers Served: Our staff provided excellent, traumainformed legal services at no charge to a record number of clients.

Client Satisfaction: Since launching our client satisfaction survey last fall, 93.5% of respondents indicated receiving Excellent/Good legal service and would recommend JusticeMatters to their friends/family.

New Staff: This year we welcomed three new staff members— Holly, Kristy, and LaToya M.—with invaluable professional and lived experience. Now we can't imagine our team without them! **Staff Wellbeing:** Over the past year we sent Christy on sabbatical, invested in professional development, piloted a reduced workweek, and began reviewing compensation, benefits, and HR policies in preparation for a comprehensive update.



SUMMARY

FINANCIALS

The generosity of our financial partners sustains this work

We provide free services so we don't exacerbate our clients' *vulnerability*, which is often *tied to financial insecurity*.

REVENUE: \$1,340,504.64

EXPENSES: \$1,317,255.11

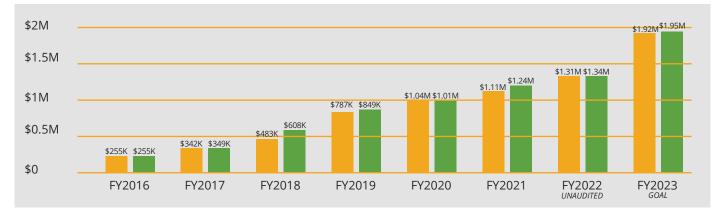


A Note From Our

Treasurer

We're so thankful to over 200 donors who've invested in JusticeMatters this year. Your generous partnership sustains this work. We praise God for His provision through you!

These financials for the fiscal year ending September 30, 2022 are estimates based on unaudited financial statements. An independent certified public accountant firm has been retained to audit our financial records. Full, audited financials will be linked from our website for review by January 31, 2023."



Sustaining gifts help us plan ahead. Please consider making a monthly gift today at justicematters.com/donate.

LEGAL SERVICES

We provide preventive and restorative legal services throughout North Carolina.



312 CLIENTS RECEIVED LEGAL CONSULTATION(S)

263 CLIENTS RECEIVED LEGAL REPRESENTATION

In Fiscal Year 2022, JusticeMatters responded to 1158 calls requesting legal assistance and served a record 575 clients. Some of our clients have survived human trafficking. Many more are at heightened risk of exploitation due to lack of legal status in the United States, lack of legal security in a family, or prior experience of trauma.

We protect the rights of our clients and provide high-quality, traumainformed family law and immigration services, reducing the risk of exploitation and helping survivors rebuild their lives.

49 LEGAL PROTECTION SECURED

We secured 49 custody, guardianship, and adoption orders for 59 parents/caregivers, equipping them with legal tools to protect and provide a stable home for the 73 children and 1 dependent adult in their care.



47 IMMIGRATION RELIEF SECURED

We secured deferred action, temporary protected status, legal status (including T visas), legal permanent residency, and citizenship for 47 undocumented immigrants and their family members, equipping them with legal tools to protect and provide for themselves and their families.

"Son personas puestas por Dios en el camino del ser humano que lo sigan asiendo así yo les doy un 100."

"They are people placed by God in the path of mankind. Continue to do what you do and I give you all a 100%."

Our clients are our neighbors and represent the diversity of ability, age, ethnicity, gender, language, sexual orientation, race, and religion in our community. We are honored to call North Carolina home together.

61%

children

have one or more

Current and former JusticeMatters clients include

78+ NATIONALITIES 17+ LANGUAGES SPOKEN

CALLERS RECEIVED

INFORMATION OR REFERRALS

Clients during Fiscal Year 2022 self-identified that they...

65% have limited English proficiency

85%

identify as Black, Hispanic, Latino, Asian, Pacific Islander, American Indian, or Alaska Native 0.5-92

68%

have survived crime, such as child abuse, domestic violence, human trafficking, or sexual assault

NC COUNTIES OF RESIDENCE



*These individuals were directly impacted by the family law services we provided to their parent or caregiver, the client.

SYSTEMS-CHANGE WORK

We promote just policies and practices impacting our clients and community.

In Fiscal Year 2022, JusticeMatters served on **16 task** forces, trained **236 professionals**, educated **105 community** members, and participated in **3 advocacy engagements**.

At its core, human trafficking is the exploitation of vulnerability for profit. To effectively address human trafficking, we must address the systems-level issues that create and exacerbate vulnerability to exploitation—and make it harder for certain survivors to rebuild their lives.

At JusticeMatters, we're committed to centering the voices of our clients and community, elevating what we learn to prevent exploitation and promote better outcomes for all survivors in North Carolina.

Over the past year, we:

Provided targeted advocacy for issues facing our clients

JusticeMatters contributed to Freedom Network's submission of comments to the U.S. Department of State, informing the 2022 Trafficking in Persons Report.

In March, Libby Coles and Chelsea Fuller participated in the statewide Legal Needs Convening, hosted by the NC Equal Access to Justice Commission and the NC Bar Foundation. Leaders across North Carolina gathered to identify strategic opportunities for addressing the state's severe shortfall in affordable legal resources, especially in family law and immigration—JusticeMatters' focus.



Furthered strategic anti-trafficking efforts through collaborative initiatives



Our family law attorneys, Katie Moye and Chelsea, were invited to serve on the NC Bar Association Pro Bono Committee.

Katie, Chelsea, and Edith Galvan Lopez served on Working Groups formed in response to the Legal Needs Convening, working with leaders across the state to identify strategies to improve access to justice for vulnerable populations in family law and immigration.

"I have enjoyed spending time with [the members of] your team that have joined our working group calls, and the fresh perspective they bring both in terms of needs and how we can offer services to folks in this space to be responsive to those needs. You have built quite a team!"

- Mary Irvine, Executive Director, NC IOLTA

Delivered training and education to key professionals and community members

In March, Libby co-presented virtually, with Greenleaf Integrative, on "Trauma-Informed Design in Anti-Human Trafficking Organizations" to nearly 200 professionals from across the U.S. at Freedom Network's annual conference.

In July, LaToya McCutcheon and Libby spoke at a Justice Forum, which was hosted by Christ the King church in Raleigh, to help fellow followers of Jesus understand and respond to injustice in our community. We were honored to share some of what we've learned from the lived experience of the clients we serve—voices often missing from these conversations.

In September Betsy Divers and Edith, along with our volunteer Martha Carlough, MD, MPH, achieved certification with HEAL Trafficking's Train the Trainer Academy in order to train health professionals on human trafficking identification and response—opening pathways for survivors to access our services, a key component of Priority 3 in our strategic plan.



In the fall, Libby received an award from the North Carolina Human Trafficking Commission in recognition of her "outstanding service and dedication to ending human trafficking."

Libby and our entire team have helped build the anti-human trafficking movement in North Carolina, drawing on what we learn from those we serve to advocate for systems change. Libby was appointed Chair of the state's Human Trafficking Commission upon its creation in 2013, and served in this role through 2019 by appointment of both Governor McCrory and Governor Cooper. During her tenure, Libby led the Commission in developing and championing key legislation, securing funding to advance multi-sector efforts, developing standards for service providers, and catalyzing strategic partnerships and projects to advance a public health and human rights-based approach to human trafficking across North Carolina.



MARIA'S[†] STORY

† JusticeMatters is bound by the statutory rules governing the practice of law in North Carolina. To protect client identity, we've utilized a pseudonym and woven several stories together.

Maria, originally from El Salvador, studied with the dream of becoming a nurse. When she was a teenager, a local couple convinced her parents of an opportunity for Maria to study in the United States. But when Maria arrived in the U.S, she was taken to a house where she was subjected to sexual abuse and forced to cook and clean by her traffickers, who physically harmed her and threatened to hurt her family.

After a while, the traffickers took Maria to North Carolina and left her with a man she didn't know. He labor trafficked her—forcing her to work in various jobs and collecting her wages—and kept her in a state of domestic and sexual servitude for several years. Maria was afraid to seek help because he was violent and watchful. Eventually she had children, whom she was determined to protect. They all finally escaped when the trafficker was arrested.

Maria was referred to JusticeMatters by an agency that aided her children. We represented Maria in securing a T visa, which is a form of federal immigration relief for survivors of human trafficking that provides legal status in the U.S., work authorization, and public benefits and services critical to survivors.

Maria's T visa was granted this fall, authorizing her to remain safely in the U.S. with her children, access medical and mental health services, and earn a living. We are cheering for Maria—a resilient and dedicated mom—and would be honored to represent her when it comes time for her to secure her green card and eventually become a U.S. Citizen.

[T]he sheer extent of unmet legal needs in North Carolina is daunting. We deeply appreciate the energy and commitment you brought to the room, and for sharing your thoughts on how the statewide provider community can work collaboratively and innovatively to meet these needs."

- email to participants of the 2022 Legal Needs Convening, including JusticeMatters and statewide colleagues



SUMMARY

IMPACT

We help clients overcome legal barriers to safety, stability, and services.

JusticeMatters' legal services reduce risk of exploitation and promote wellbeing.

Human trafficking is the exploitation of people for labor or commercial sex acts through force, fraud, or coercion.

Most fundamentally, human trafficking is the exploitation of vulnerability for profit. Though we each have our own vulnerabilities, some of us are more vulnerable than others. And, for many of our most vulnerable neighbors, legal services are critical—legal services that cost around \$3,000-\$25,000 on the market.

As the 2022 Trafficking in Persons Report confirms, immigrants without legal status in the United States and children in the child welfare system are at heightened risk of human trafficking. Legal status in the United States, and legal security with a committed caregiver, are foundational protections against this injustice.

Over the past year, we continued to provide free, trauma-informed legal services to survivors of human trafficking and those at heightened risk. As confirmed by the most recent statewide legal needs assessment*, our services address two of the most critical legal needs among our low-income neighbors in North Carolina: family law and immigration law.

At JusticeMatters we help our clients secure the legal authority they need to protect and provide for themselves and the children in their care, reducing the risk of future exploitation and increasing opportunities for wellbeing. As we secure legal status and legal security, we unlock opportunities for our clients to heal, flourish, and pursue their dreams.

We aren't the heroes, but at JusticeMatters we have the honor of representing heroes every single day.

MS. WILSON'S[†] STORY

† JusticeMatters is bound by the statutory rules governing the practice of law in North Carolina. To protect client identity, we've utilized pseudonyms and woven several stories together.

This year we were honored to represent Ms. Wilson, a grandmother who has been caring for her two grandchildren, Jasmine and Jamir, since birth. Their mother was struggling to overcome a substance use disorder, and their father was facing lifelong incarceration. Ms. Wilson was determined to provide for her grandchildren, but after exhausting her savings to meet the children's daily needs, she couldn't afford to hire an attorney to secure legal custody.

Referred by social services, Ms. Wilson reached out for a legal consultation and engaged JusticeMatters. Our team was honored to represent Ms. Wilson through the court process to obtain custody. With legal custody, she now has the legal authority to protect and provide for Jasmine and Jamir in all the ways they need—she can secure medical care, register them for school, and provide the stability of a permanent home.

JusticeMatters' services equip caregivers to protect vulnerable children from human trafficking and other forms of exploitation. When a child's parents are unable or unwilling to care for them, studies show that placement with family or friends results in better outcomes than foster care. Fundamentally, a stable, loving home provides critical protection for children—keeping them out of the child welfare system and away from those who would exploit their vulnerability.

Ms. Wilson's strength was incredible to witness, as she provided for her grandchildren's daily needs and took the difficult steps necessary to solidify the stability of a permanent home. We are honored to equip caregivers like her with the legal authority to protect and provide for the children in their care, promoting lifelong wellbeing.

North Carolina consistently ranks among the top 10 states in number of human trafficking cases reported to the National Human Trafficking Hotline.

Our community thrives when we all thrive.

"Que son muy eficientes en su trabajo y que sin dudarlo volvería a buscarlos para cualquier servicio legal."

"They are outstanding!" "JusticeMatters provides excellent service and professionalism." "They did everything right."

- anonymous client feedback

PREVENTION

We address factors that cause and contribute to vulnerability, reducing risk and strengthening protections against exploitation.

RESTORATION

We equip survivors with legal tools to heal and rebuild their lives—to safely report crimes to law enforcement, access medical and mental health services, reunite with family, and secure education and employment.

JUSTICE

We promote policies and practices to prevent human trafficking and protect survivors' rights, addressing the root issues of systemic injustice that create and exacerbate our neighbors' vulnerability to exploitation in the first place.





THREE-YEAR STRATEGIC PLAN, FISCAL YEARS 2022-2024

HOPE FOR THE FUTURE

By 2032, JusticeMatters will serve 5,000 individuals annually, expanding in underserved areas to ensure that survivors of human trafficking and those at heightened risk have access to excellent, trauma-informed legal services. We will advance systems change to prevent exploitation and promote better outcomes for survivors across our state.



PRIORITY 1:

Strengthen trauma-informed design across JusticeMatters to cultivate and sustain the wellbeing of our workforce and to promote the wellbeing of our clients.



PRIORITY 2:

Increase the capacity of legal teams to strengthen and expand preventive services.



PRIORITY 3:

Open and strengthen pathways for survivors of human trafficking to access our legal services.



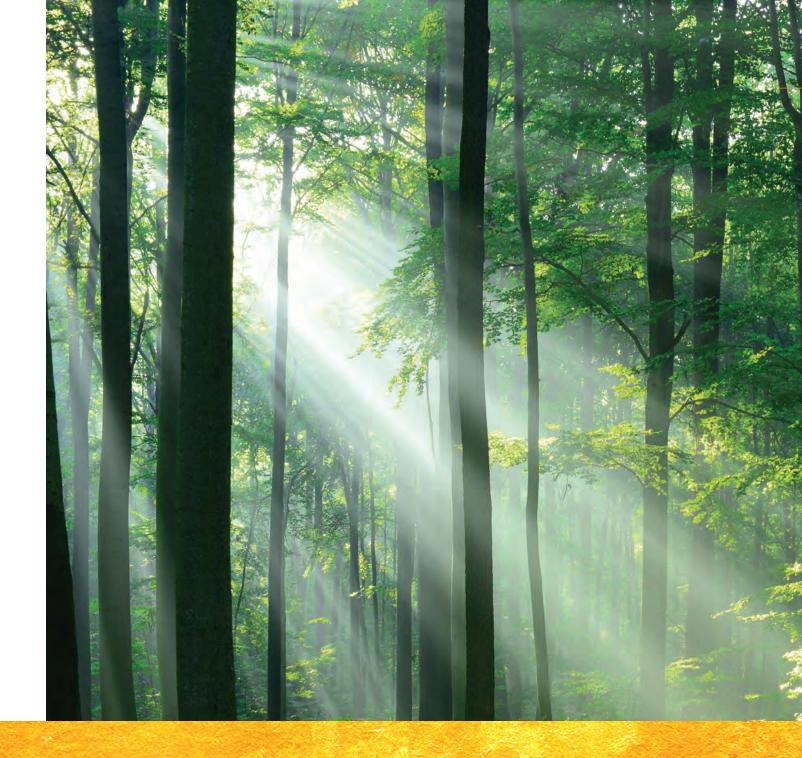
PRIORITY 4:

Solidify systems-change efforts to prevent human trafficking and increase opportunities for healing and wellbeing.

We continue to witness God's faithfulness as He brings hope and healing to survivors of human trafficking through the generosity of our donors and the service of our staff and community partners across North Carolina. Our Foundation Statement, which our Board of Directors solidified over the past year, reminds us why JusticeMatters was founded and why we are part of this work. We are rooted in Jesus, who stood with the vulnerable and marginalized and who calls us to seek justice in love. May God continue to use JusticeMatters to bring freedom and flourishing!"



- Robin Muse, Esq., Chair, Board of Directors



Our foundation is the triune God—Father, Son (Jesus), and Spirit—who as Creator is the bedrock for justice and the equality of all people, as Redeemer suffered the ultimate injustice to reconcile us to God and to each other, and as Restorer is the foundation for flourishing, the source of hope and healing.

GET INVOLVED

We're working for a world where no one is trafficked or perpetrates human trafficking. This vision takes all of us!

We are all called to generously invest the good gifts God has given us—our resources, skills, education, expertise, and influence—to strengthen the fabric of our community for the freedom and flourishing of all.

CONNECT

Invite us to present to your business, congregation, giving circle, or group. JusticeMattersNC.org/get-involved

JOIN THE TEAM

Inquire about board, staff, or volunteer service. JusticeMattersNC.org/get-involved/careers/

EXPLORE SERVICES

We welcome your call to request services or to make a referral for others. **919-794-7511** ext. **2**

PARTNER FINANCIALLY

Your generosity makes this work possible. *JusticeMattersNC.org/donate*

Justice Matters

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